



Refund & Cancellation Policy

If your circumstances change once you have registered to attend the event, please contact Anagram Events immediately via email or phone +61 7 3389 3525 to discuss. Refunds are not available if you have simply changed your mind, however refunds may be available in certain circumstances.

All Refund and Cancellation requests must be made in writing to the conference organisers at admin@anagramevents.com.au

Our policies regarding cancellations for event registration and Accommodation bookings are outlined below.

REGISTRATION CANCELLATION POLICY

- An administrative fee of \$25 (GST included) per registrant will apply for cancellations received 60 days prior to the event
- Cancellations after this date, but received 30 days prior to the event will forfeit 50% of total registration payable (GST included)
- Cancellations after this date will not be refunded; however, delegates may nominate a substitute in their place
- Refunds will not be given for failure to attend, late arrival or early departures.

ACCOMMODATION BOOKINGS and DEPOSITS

If you book accommodation as part of the registration process, in order to secure your booking, you will be required to provide us with one night's accommodation deposit. Your accommodation details will be included on your Registration Summary and in the confirmation email you be sent.

Please check your accommodation carefully, and ensure your arrival and departure dates are correct. If you require any amendments to your accommodation booking please contact Anagram Events via email or on +61 7 3389 3525 as soon as possible.

ACCOMMODATION CANCELLATION POLICY

Accommodation Providers have their own cancellation policies, and they generally apply when cancellations are made less than 30 days prior to arrival.

If you wish to cancel or amend your accommodation please contact us immediately. We will advise the policy of your accommodation provider before we cancel your booking to ensure you are aware of all non-refundable deposits.